

15 July, 2009



## Media Release

### **AXIOM BUSINESS SYSTEMS PTY LTD SCORES 94.28% FOR CUSTOMER SATISFACTION**

The judging process for the 2009 Australian Achiever Awards for Victoria's Computer Systems & Software Services category was completed on 15th July.

**Axiom Business Systems Pty Ltd** scored a highly recommended 94.28%.

Now into its twelfth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a businesses' own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last five years can be viewed at [www.achiever.com.au](http://www.achiever.com.au)

Some of the comments Australian Achiever received from Axiom Business Systems Pty Ltd clients are:

***"Out of 260 suppliers we deal with, we find Axiom are consistently the best. They are very professional, friendly and they have an excellent knowledge of our business. We get value for money on every occasion. Their customer service is brilliant and the technicians always turn up appropriately dressed in a suit and their knowledge is exceptional. We would and have highly recommended them to several businesses."***

***"Axiom have a great ability to tailor systems as we want them with a very happy financial outcome. They are passionate about the industry and are always looking to improve - which they pass onto their clients. The staff are very professional, friendly, obliging, reliable and understanding and their customer service is exceptional."***

***"I find the people at Axiom very easy to communicate with and very willing to help. They are willing to listen to our concerns and they work to get those addressed. I find them very professional and extremely friendly and their customer service is very good. They have a wonderful product and we are happy to be associated with them."***

ENDS: For verification of this report, please call  
Geoff Harwood, Director, Australian Achiever, 1800 638 318.